



## New Hampshire Tuberculosis (TB) Pharmacy Program Frequently Asked Questions

March 25, 2015

Listed below are frequently asked questions and answers (FAQs) regarding the New Hampshire TB Drug Program.

| Question  | Answer  |
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| <b>What is Pharmacy Benefit Management (PBM)?</b>   | PBM stands for Pharmacy Benefit Management system. PBM companies are third-party administrators (TPAs) of prescription drug programs. They are primarily responsible for processing and paying prescription drug claims; however, they can provide additional services, as well.  |
| <b>When will the new PBM be implemented?</b>  | The new PBM will be implemented on <b>April 15, 2015</b> .  |
| <b>What National Council on Prescription Drug Programs (NCPDP) format or version needs to be utilized to process claims?</b>                | Send NCPDP Version D.0 only; any lower version will be denied.  |
| <b>Who will administer the PBM for the New Hampshire TB Drug Program?</b>   | Magellan Medicaid Administration has contracted with New Hampshire TB to provide the PBM system. Magellan Medicaid Administration will provide Point-of-Sale (POS) claims processing for pharmacies. Highlights of the new system include a direct pharmacy provider call center. |
| <b>What routing information will my software vendor need to change so that claims can be submitted to Magellan Medicaid Administration?</b> | BIN # (NCPDP Field # 101-A1) = 009513<br>PCN (NCPDP Field # 104-A4) = P079006482<br>Group ID (NCPDP Field # 301-C1) = TB  |
| <b>What identification number (ID) will I use for the provider or prescriber?</b>   | Provider ID = National Provider Identifier (NPI)<br>Prescriber ID = National Provider Identifier (NPI)  |
| <b>Will TB recipients receive new ID cards and what ID will I use for recipients?</b>   | No. The recipients will not receive new ID cards. Claims can only be submitted using the Soundex Number/Code, which is up to seven characters (the first two characters are TB).  |

| Question   | Answer   |
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| <b>Do I have to submit claims via POS?</b>   | POS submission is preferred for timely response; however, paper claims submitted on the Universal Claim Form (UCF) will be accepted.   |
| <b>Will I be able to reverse a claim through Magellan Medicaid Administration that was paid before April 15, 2015?</b> | No.  |
| <b>What will happen to existing prior authorizations (PAs)?</b>  | PAs will not be converted. New PAs must be submitted.  |
| <b>Can the current PA request forms still be used?</b>   | Yes, the current PA request forms will be utilized.  |
| <b>Where can I find the PA request form?</b>   | Beginning April 7, 2015, the PA request form can be found on <a href="https://nhadap.magellanmedicaid.com/">https://nhadap.magellanmedicaid.com/</a> under the Tuberculosis tab. |
| <b>Who can the recipient contact with questions regarding their pharmacy claims or eligibility?</b>                    | The recipient can contact Magellan Medicaid Administration at 1-800-424-7901, 24 hours a day, 7 days a week.   |